



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

Ottawa Service Area Office
347 Preston St Suite 420
OTTAWA ON K1S 3J4
Telephone: (613) 569-5602
Facsimile: (613) 569-9670

Bureau régional de services d'Ottawa
347 rue Preston bureau 420
OTTAWA ON K1S 3J4
Téléphone: (613) 569-5602
Télécopieur: (613) 569-9670

Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Nov 29, 2018	2018_779641_0037	008601-18, 009262-18, 009727-18, 013424-18, 013922-18, 017548-18, 021679-18, 022592-18, 023219-18, 025746-18, 026263-18, 026687-18, 027988-18, 030707-18	Critical Incident System

Licensee/Titulaire de permis

The Corporation of the County of Hastings
235 Pinnacle Street P.O.Bag 4400 BELLEVILLE ON K8N 3A9

Long-Term Care Home/Foyer de soins de longue durée

Hastings Manor Home for the Aged
476 Dundas Street West P.O. Box 458 BELLEVILLE ON K8N 5B2

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CATHI KERR (641)

Inspection Summary/Résumé de l'inspection



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous *la Loi de 2007 sur les foyers
de soins de longue durée***

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): November 15, 16, 20, 21, 22, 23, 26, 27, 28 and 29, 2018.

The following critical incident logs were inspected: Log #009262-18, CIS #M538-000017-18 related to a missing controlled substance; Log #013424-18, CIS #M538-000022-18 related to a declared respiratory outbreak; Log #013922-18, CIS # M538-000023-18 related to alleged resident to resident abuse; Log #017548-18, CIS # M538-000029-18 related to a fall causing injury; Log #021679-18, CIS #M538-000031-18 related to a fall causing injury; Log #027988-18, CIS #M538-000040-18 related to a fall causing injury; and Log #025746-18, CIS #M538-000036-18 related to the communication and response system.

The following intakes were completed in this Critical Incident System Inspection: Log #008601-18, CIS #M538-000016-18; Log #009727-18, CIS #M538-000018-18; Log #022592-18, CIS #M538-000032-18; Log #023219-18, CIS #M538-000034-18, Log #026687-18, CIS #M538-000033-18; Log #026263-18, CIS #M538-000037-18; and Log #030707-18, CIS #M538-000043-18 all related to a fall causing injury.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Nursing, the Assistant Director of Nursing-RN, the Assistant Director of Nursing-RPN, Registered Nurses, Registered Practical Nurses, Personal Support Workers, families and residents.

During the course of the inspection, the Inspector reviewed resident care and services, staff to resident and resident to resident interactions, reviewed resident health care records, the Critical Incident System reports (CIS) and relevant licensee investigation notes, and policies and procedures related to falls prevention.

The following Inspection Protocols were used during this inspection:

**Falls Prevention
Infection Prevention and Control
Medication
Responsive Behaviours
Safe and Secure Home**



During the course of this inspection, Non-Compliances were not issued.

- 0 WN(s)
- 0 VPC(s)
- 0 CO(s)
- 0 DR(s)
- 0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Légende
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous *la Loi de 2007 sur les foyers
de soins de longue durée***

Issued on this 4th day of December, 2018

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.