

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

**Original Public Report**

<b>Report Issue Date: August 10, 2023</b>	
<b>Inspection Number: 2023-1558-0006</b>	
<b>Inspection Type:</b> Complaint Critical Incident System	
<b>Licensee:</b> The Corporation of the County of Hastings	
<b>Long Term Care Home and City:</b> Hastings Manor Home for the Aged, Belleville	
<b>Lead Inspector</b> Patricia OBrien 000730)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Cathi Kerr (641) Carrie Deline (740788)	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): July 27, 28, 31 and August 1, 2, 2023

The following intake(s) were inspected:

- Intake: #00090479-CIS-M538-000039-23 Staff to resident alleged abuse.
- Intake: #00090598 -CIS-M538-000040-23 Staff to resident alleged abuse.
- Intake: #00090687-Complaint re neglect of care, alleged verbal abuse by staff.
- Intake: #00090840-CIS-M538-000042-23 & Intake: #00091776-CIS-M538-000049-23 Fall of residents resulting in injury.
- Intake: #00093176-Complaint about use of restraints and equipment.

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Falls Prevention and Management

## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.