

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: January 26, 2024	
Inspection Number: 2023-1558-0009	
Inspection Type: Complaint Critical Incident	
Licensee: The Corporation of the County of Hastings	
Long Term Care Home and City: Hastings Manor Home for the Aged, Belleville	
Lead Inspector Cathi Kerr (641)	Inspector Digital Signature
Additional Inspector(s) Stephanie Fitzgerald (741726)	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): January 17, 18, 19, 22, 23, 24, 2024</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00100585 - CI #M538-000081-23 Resident to resident alleged abuse. • Intake: #00101047 - CI #M538-000083-23 Resident fall resulting in an injury. • Intake: #00101313 - CI #M538-000086-23 Fall of a resident resulting in an injury. • Intake: #00101430 - CI #M538-000088-23 Alleged Staff to resident verbal/emotional abuse.

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- Intake: #00101452 - CI #M538-000087-23 Fall of a resident resulting in an injury.
- Intake: #00101822 - CI #M538-000090-23 Resident to resident alleged abuse.
- Intake: #00102574 - CI #M538-000093-23 Staff to resident alleged neglect.
- Intake: #00103039 - Complaint related to resident care.
- Intake: #00103759 - CI #M538-000097-23 -Resident fall resulting in an injury.
- Intake: #00104350 - Complaint related to care of a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Responsive Behaviours
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.