

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: December 23, 2024

Inspection Number: 2024-1558-0006

Inspection Type:
Complaint
Critical Incident

Licensee: The Corporation of the County of Hastings

Long Term Care Home and City: Hastings Manor Home for the Aged, Belleville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 19, 20, 23, 2024.

The following intake(s) were inspected:

- Intake: #00131293 -(CIS#M538-000086-24) - Alleged incident of resident to resident abuse,
- Intake: #00134138 -(CIS#M538-000090-24) - Resident fall that resulted in an injury,
- Intake: #00133515, Intake: #00134197, and Intake: #00134615- Complaints related to resident care.

The following Inspection Protocols were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Prevention of Abuse and Neglect

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Responsive Behaviours
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.