



Ministry of Health and  
Long-Term Care

Ministère de la Santé et des Soins  
de longue durée

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection prévue  
sous *la Loi de 2007 sur les foyers  
de soins de longue durée*

Long-Term Care Homes Division  
Long-Term Care Inspections Branch

Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée

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## Public Copy/Copie du public

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Dec 3, 2018	2018_589641_0036	009894-18, 019109- 18, 019115-18	Critical Incident System

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### Licensee/Titulaire de permis

Gibson Holdings (Ontario) Ltd.  
343 Amherst Drive Amherstview ON K7N 1X3

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### Long-Term Care Home/Foyer de soins de longue durée

Helen Henderson Nursing Home  
343 Amherst Drive Amherstview ON K7N 1X3

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### Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CATHI KERR (641)

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## Inspection Summary/Résumé de l'inspection

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): November 1, 2, 5 and 6, 2018**

**This inspection was conducted in reference to Follow up intake log #019109-18, Compliance order #001, inspection report #2018\_589641\_0015 related to bed rail safety entrapment and Follow up intake log #019115-18, Compliance order #002, inspection report #2018\_589641\_0015 related to residents to be protected from physical abuse, and Log #009894-18, critical incident #2728-000006-18 related to a resident falling causing an injury.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, the Assistant Director of Care, Registered Nurses, Registered Practical Nurses, Personal Support Workers, Maintenance Supervisor, Maintenance staff, and residents.**

**During the course of the inspection, the Inspector observed staff to resident and resident to resident interactions, reviewed resident health care records and Critical Incident System reports (CIS), Falls prevention and Zero Tolerance for Abuse policies and procedures and Bed rail entrapment reports.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Minimizing of Restraining**

**Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO NO DE L'INSPECTEUR
O.Reg 79/10 s. 15. (1)	CO #001	2018_589641_0015	641
LTCHA, 2007 S.O. 2007, c.8 s. 19. (1)	CO #002	2018_589641_0015	641



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Légende
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 3rd day of December, 2018

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



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**Original report signed by the inspector.**