



**Inspection Report  
under the Long-Term  
Care Homes Act, 2007**

**Rapport d'inspection  
prévue le Loi de 2007  
les foyers de soins de  
longue durée**

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Hamilton Service Area Office  
119 King Street West, 11<sup>th</sup> Floor  
Hamilton ON L8P 4Y7

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**Ministère de la Santé et des Soins de  
longue durée**

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Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

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<b>Date(s) of inspection/Date de l'inspection</b> September 22, 23, 2010	<b>Inspection No/ d'inspection</b> 2010_146_2909_23Sept111520	<b>Type of Inspection/Genre d'inspection</b> Critical Incident H-00836
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**Licensee/Titulaire**  
Henley House Limited, 200 Ronson Drive, Suite 305, Toronto, On., M9W 5Z9

**Long-Term Care Home/Foyer de soins de longue durée**  
The Henley House, 20 Ernest Avenue, St Catharines, On., L2N 7T2

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Barbara Naykalyk-Hunt, LTC Homes Inspector, Nursing #146

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a Critical Incident inspection regarding a resident fall.

During the course of the inspection, the inspector spoke with: the Administrator, The Director of Care and 2 registered staff.

During the course of the inspection, the inspector: did a health file review

There are no findings of Non-Compliance as a result of this inspection.

<b>Signature of Licensee or Representative of Licensee</b> Signature du Titulaire du représentant désigné	<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b> <i>Barbara Naykalyk-Hunt</i> Oct 13/2010
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<b>Title:</b>	<b>Date:</b>	<b>Date of Report: (if different from date(s) of inspection).</b>
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