



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
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Hamilton ON L8P 4Y7

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**Ministère de la Santé et des Soins de
longue durée**

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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
December 1, 2010	2010_146_2909_30Nov180705	Critical Incident H-01956

Licensee/Titulaire
Henley House Limited, 200 Ronson Drive, Suite 306, Toronto, ON., M9W 5Z9

Long-Term Care Home/Foyer de soins de longue durée
The Henley House, 20 Ernest Street. St Catharines, ON., L2N 7T2

Name of Inspector(s)/Nom de l'inspecteur(s)
Barbara Naykalyk-Hunt #146

Inspection Summary/Sommaire d'inspection

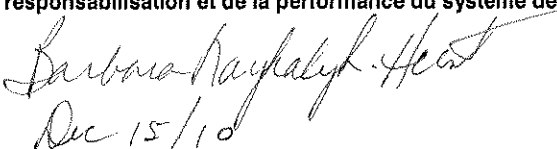
The purpose of this inspection was to conduct a Critical Incident inspection related to a resident who fell several times and was injured.

During the course of the inspection, the inspector spoke with: the administrator, the Director of Care, the Assistant Director of Care and registered staff

During the course of the inspection, the inspector: reviewed the health file of the identified resident.

The following Inspection Protocols were used during this inspection: Falls

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.  Dec 15/10
Title: _____ Date: _____	Date of Report: (if different from date(s) of inspection).