

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Original Public Report

Report Issue Date: October 9, 2024

Inspection Number: 2024-1393-0005

Inspection Type:

Follow up

Licensee: Henley House Limited

Long Term Care Home and City: The Henley House, St Catherines

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 7 and 8, 2024

The following intake(s) were inspected:

Intake: #00125356 - Follow-up #: 1 - Compliance Order #001 /
2024_1393_0002 related to FLTCA, 2021 - s. 82 (2) – Training. Compliance Due
Date September 25, 2024.

Intake: #00125355 - Follow-up #: 1 - Compliance Order #002 /
2024_1393_0002 related to O. Reg. 246/22 - s. 102 (12) 4. – Infection prevention
and control. Compliance Due Date September 25, 2024.

Intake: #00125357 - Follow-up #: 1 - Compliance Order #003 /
2024_1393_0002 related to O. Reg. 246/22 - s. 252 (3) - Hiring staff, accepting
volunteers. Compliance Due Date September 25, 2024

Previously Issued Compliance Order(s)

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The following previously issued Compliance Order(s) were found to be in compliance:

Order #002 from Inspection #2024-1393-0002 related to O. Reg. 246/22, s. 102 (12) 4.

Order #001 from Inspection #2024-1393-0002 related to FLTCA, 2021, s. 82 (2)

Order #003 from Inspection #2024-1393-0002 related to O. Reg. 246/22, s. 252 (3)

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.