



Ministry of Health and
Long-Term Care

Ministère de la Santé et des Soins
de longue durée

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection prévue
sous *la Loi de 2007 sur les foyers
de soins de longue durée*

Long-Term Care Homes Division
Long-Term Care Inspections Branch

Division des foyers de soins de
longue durée
Inspection de soins de longue durée

Central East Service Area Office
419 King Street West Suite #303
OSHAWA ON L1J 2K5
Telephone: (905) 433-3013
Facsimile: (905) 433-3008

Bureau régional de services du
Centre-Est
419 rue King Ouest bureau 303
OSHAWA ON L1J 2K5
Téléphone: (905) 433-3013
Télécopieur: (905) 433-3008

Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Nov 19, 2018	2018_643111_0022	025031-17	Other

Licensee/Titulaire de permis

Haliburton Highlands Health Services Corporation
7199 Gelert Road Box 115 HALIBURTON ON K0M 1S0

Long-Term Care Home/Foyer de soins de longue durée

Highland Wood
7199 Gelert Road P.O. Box 115 HALIBURTON ON K0M 1S0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

LYNDA BROWN (111)

Inspection Summary/Résumé de l'inspection



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous *la Loi de 2007 sur les foyers
de soins de longue durée***

The purpose of this inspection was to conduct an Other inspection.

This inspection was conducted on the following date(s): October 31, November 2 & 3, 2018

An other inspection (log # 025031-17) was inspected concurrently related to low lighting levels.

During the course of the inspection, the inspector(s) spoke with the Director of Care (DOC), Director of Facility and Projects (DFP) and residents.

During the course of the inspection, the inspector measured lighting levels in identified residents rooms and bathrooms.

**The following Inspection Protocols were used during this inspection:
Safe and Secure Home**

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 18. Every licensee of a long-term care home shall ensure that the lighting requirements set out in the Table to this section are maintained. O. Reg. 79/10, s. 18.

TABLE**Homes to which the 2009 design manual applies****Location - Lux****Enclosed Stairways - Minimum levels of 322.92 lux continuous consistent lighting throughout****All corridors - Minimum levels of 322.92 lux continuous consistent lighting throughout****In all other areas of the home, including resident bedrooms and vestibules, washrooms, and tub and shower rooms. - Minimum levels of 322.92 lux****All other homes****Location - Lux****Stairways - Minimum levels of 322.92 lux continuous consistent lighting throughout****All corridors - Minimum levels of 215.28 lux continuous consistent lighting throughout****In all other areas of the home - Minimum levels of 215.28 lux****Each drug cabinet - Minimum levels of 1,076.39 lux****At the bed of each resident when the bed is at the reading position - Minimum levels of 376.73 lux****O. Reg. 79/10, s. 18, Table; O. Reg. 363/11, s. 4****Findings/Faits saillants :**

The licensee has failed to ensure that the lighting requirements set out in the lighting table were maintained for home to which the 2009 design manual applies: In all other areas of the home, including resident bedrooms and vestibules, washrooms, and tub and shower rooms - Minimum levels of 322.92 lux.

During a previous RQI inspection, in 2017, there were resident complaints related to low lighting levels in three identified resident rooms.

The home was built before 2009 and therefore the table above applies. The home has 30 beds, 18 beds are private and 12 beds are semi/basic with two beds in them. All of the



resident rooms have a recessed pot light ceiling fixture approximately 10 inches in diameter, upon entrance into the rooms and contain 2 CFL bulbs with no covers. There is also the same recessed pot light fixture in the centre of each room/bed area. 19/30 of the resident rooms had an additional above the head of the bed, wall-mounted light fixture, approximately three feet long ballast lights, both upper and lower CFL tube lights in place and have frosted plastic cover, placed approximately five feet from the ground. All of the resident bathrooms have a similar recessed pot light fixture as the rooms but are only able to contain 1 CFL bulb and are placed above the toilet area. There is also an above the sink, wall mounted ballast light fixture, with a frosted plastic cover, approximately two feet in length and contain CFL tube lights. There are placed approximately three feet above the sinks. There were 11 resident beds that did not have an additional above the bed light fixtures in place, that would not meet the lighting lux levels. The new above bed light fixtures all had a three inch chain and a black push button on/off switch on the underside of the fixture. Residents in wheelchairs or lying in bed would not be able to access the light switches to turn those lights on or off.

On a specified date and time, the lighting levels were measured throughout the home using an Amprobe LM-120 light meter held approximately 3-4 feet from the ground, in identified private and semi-private/basic rooms. The day was overcast/cloudy outside. The hallways and common areas were not measured. All lights in each resident room and bathroom were turned on for approximately 5-10 minutes, all curtains available were closed, including any privacy curtains in any two bed resident rooms and all doors were also closed. The following resident rooms had lighting levels measured:

In an identified private resident room:

- there was an additional light fixture over the head of the bed (HOB):
- entrance of the room measured 360 Lux (L); HOB measured 1660 (L); the foot of the bed (FOB)/in front of closet measured 180 (L); entrance to bed area measured 390 (L); in front of the seating area measured 315 (L).
- In the bathroom, in front of the sink area measured 320 (L); in front of the toilet area measured 305 (L).

In an identified resident semi-private room:

- entrance of the room measured 320 Lux (L)
- Specified Bed (there was no additional light fixture above the bed) the entrance of the bed measured 100 (L); HOB measured 140 (L); FOB measured 76 (L); in front of closet measured 70 (L); in front of the seating area measured 70 (L).
- Specified Bed (there was an additional light fixture above the bed). In the bathroom, in



front of the sink area measured 315 (L); in front of the toilet area measured 275 (L).

In a second identified resident semi-private room:

-entrance of the room measured 380 Lux (L)

-Specified Bed (there was no additional light fixture above the bed) the entrance of the bed measured 60 (L); HOB measured 50(L); FOB & in front of the closet measured 25 (L); in front of the seating area measured 60 (L).

-Specified Bed (there was an additional light fixture above the bed) the entrance of the bed measured 700 (L); HOB measured 700(L); FOB & in front of the closet measured 260 (L); in front of the seating area measured 270 (L).

-In the bathroom, in front of the sink area measured 280 (L); in front of the toilet area measured 260 (L).

In a third identified resident semi-private room:

-entrance of the room measured 320 Lux (L)

-Specified Bed (there was no additional light fixture above the bed) the entrance of the bed measured 175 (L); HOB measured 115(L); FOB & in front of the closet measured 65 (L); in front of the seating area measured 65 (L).

-Specified Bed (there was no additional light fixture above the bed) the entrance of the bed measured 40 (L); HOB measured 22 (L); FOB & in front of the closet measured 32 (L); in front of the seating area measured 85 (L).

-In the bathroom, in front of the sink area measured 260 (L); in front of the toilet area measured 245 (L).

During an interview with resident #004 and resident #005 on a specified date, both indicated their rooms were dark, making it difficult to read without use of their personal light fixtures (i.e. table and floor lamps).

During an interview with resident #003 on a specified date, indicated "it is very dark in my room".

During an interview with resident #006 on a specified date, indicated "I have the new light fixture above my bed but I can't reach it to even turn it on".

During an interview with the DOC on a specified date, the DOC indicated awareness of low lighting concerns in the resident rooms and indicated the Director of Facility and Projects (DFP) had already begun adding new light fixtures in the resident rooms. The Administrator/DOC indicated she was unaware of how many resident rooms had already



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des Soins
de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous *la Loi de 2007 sur les foyers
de soins de longue durée***

been completed and would have to speak to the DFP for further information. The Administrator/DOC indicated awareness that the metal cords attached to the new above bed light fixtures were inaccessible for residents in wheelchairs or lying in their beds. The Administrator/DOC indicated they were still discussing which type of cord to be applied to them but had not yet started.

During an interview with the Director of Facility and Projects (DFP) on a specified date, the DFP indicated he has been working on putting up the new light fixtures over the residents' beds. The DFP indicated that he had completed approximately 20/30 beds at this time, was waiting for further funding to complete the remainder resident rooms and was not aware when this would occur. The DFP indicated previously, there was no above bed light fixture available for the resident beds. The DFP was also aware that at the previous RQI, low lighting levels were noted.

The licensee has failed to ensure that the lighting requirements set out in the lighting table were maintained in home as per the 2009 design manual, by ensuring that all resident rooms, including resident bedrooms were a minimum level of 322.92 lux. In addition, the new above-bed light fixtures that had been installed, did not have accessible pull cord/switch for residents in wheelchairs or lying in bed, rendering the residents unable to turn those lights on or off. [s. 18.]

Issued on this 4th day of December, 2018

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.