

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: January 31, 2025

Inspection Number: 2025-1559-0002

Inspection Type:

Complaint
Critical Incident

Licensee: Regional Municipality of Durham

Long Term Care Home and City: Hillsdale Estates, Oshawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 27-31, 2025

The following intake(s) were inspected:

- An intake related to a fall of a resident resulting in injury.
- An intake related to an injury of a resident of unknown origin.
- An intake related to the unexpected death of a resident.
- An intake related to an allegation of neglect.
- Two Intakes related to allegations of abuse.
- An intake related to a complainant related to the care provided to a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Food, Nutrition and Hydration
Infection Prevention and Control
Prevention of Abuse and Neglect
Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.