

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable.

WRITTEN NOTIFICATION [INFECTION PREVENTION AND CONTROL]

NC#001 Written Notification pursuant to FLTCA, 2021, s. 154(1)1

Non-compliance with: O. Reg. 246/22 s. 11 (1) a

The licensee has failed to ensure that their hand hygiene (HH) program policy was in compliance with all applicable requirements under the Act.

Rationale and Summary

The Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes dated April 2022, states the licensee is required to ensure that there is in place a hand hygiene program which includes support for residents to perform hand hygiene prior to receiving meals and snacks.

Observations of a meal service on a specified date, noted that staff were not assisting residents with HH prior to a meal service.

During an interview with a PSW, they advised that only a few residents were provided with HH; another PSW advised that they did not assist any residents with HH prior to lunch.

During an interview with the Infection Prevention and Control (IPAC) Manager, they acknowledged that the home did not have a policy for resident HH, and it was an expectation that staff provide HH for residents before and after meals.

Sources: Review of the home's electronic 'bulletin board', the home's 'Routine Practices and Additional Precautions' policy (IPC2-P10, revised March 31,2022), observations of a meal service, an interview with the IPAC Manager and other staff.
[577]