

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: September 4, 2024

Inspection Number: 2024-1045-0004

Inspection Type:

Complaint

Licensee: Revera Long Term Care Inc.

Long Term Care Home and City: Hillside Manor, Stratford

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 4, 2024

The following intake(s) were inspected:

- Intake: #00125299 - Complaint related to hot temperature concerns and the maintenance of some essential services.

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Infection Prevention and Control
Safe and Secure Home

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.