

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report	
Report Issue Date: September 8, 2023	
Inspection Number: 2023-1117-0008	
Inspection Type: Complaint Inspection	
Licensee: peopleCare Communities Inc.	
Long Term Care Home and City: peopleCare Hilltop Manor Cambridge, Cambridge	
Lead Inspector Kim Byberg (729)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The inspection occurred offsite on the following date(s): August 25, 28, 31, 2023.</p> <p>The following intake(s) were completed in this complaint inspection:</p> <ul style="list-style-type: none"> • Intake #00095349 related to a residents delay in return from hospital

The following **Inspection Protocols** were used during this inspection:

Admission, Absences and Discharge

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.