



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévues le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ottawa Service Area Office
347 Preston St., 4th Floor
Ottawa ON K1S 3J4

Bureau régional de services d'Ottawa
347, rue Preston, 4^{ième} étage
Ottawa ON K1S 3J4

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 613-569-5602
Facsimile: 613-569-9670

Téléphone: 613-569-5602
Télécopieur: 613-569-9670

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Date(s) of inspection/Date de l'inspection February 8, 2011	Inspection No/ d'inspection 2011_150_2645_07Feb135615	Type of Inspection/Genre d'inspection Complaint – Log #002822
Licensee/Titulaire Hilltop Manor Nursing Home Limited, 82 Colonel By Crescent, Smith Falls, ON, K7A 5B6, Fax 613-269-3534		
Long-Term Care Home/Foyer de soins de longue durée Hilltop Manor Nursing Home, 1005 St. Lawrence Street, P.O. Box 430, Merrickville, ON, K0G 1N0, Fax 613-269-3534		
Name of Inspector(s)/Nom de l'inspecteur(s) Carole Baril (#150)		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to care and services provided to an identified resident.

During the course of the inspection, the inspector spoke with: Director of Care, Supervisor of Laundry Services, laundry staff, registered practical nurse, personal support worker and the resident.

During the course of the inspection, the inspector interviewed staff listed above, reviewed the resident's health care records, reviewed the policy and procedure of "Reporting of Missing Articles" and observed the resident's activities.

The following Inspection Protocols were used during this inspection:
Personal Support Services

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date of Report: (if different from date(s) of inspection).