

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

| | |
|--|------------------------------------|
| Report Issue Date: July 27, 2023 | |
| Inspection Number: 2023-1153-0004 | |
| Inspection Type: Complaint | |
| Licensee: Hilltop Manor Nursing Home Limited | |
| Long Term Care Home and City: Hilltop Manor Nursing Home (Merrickville), Merrickville | |
| Lead Inspector Polly Gray-Pattemore (740790) | Inspector Digital Signature |
| Additional Inspector(s) | |

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 19-24, 2023.

The following intake(s) were completed in this complaint inspection:

- Intake: #00087992 was related to a request for a room transfer.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect
Admission, Absences and Discharge

INSPECTION RESULTS



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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