

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: November 14, 2024

Inspection Number: 2024-1153-0003

Inspection Type:
Complaint

Licensee: Hilltop Manor Nursing Home Limited

Long Term Care Home and City: Hilltop Manor Nursing Home (Merrickville),
Merrickville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 13-14, 2024

The following intake was completed during this Complaint Inspection:
Intake #00130533 related to a concerns by a resident regarding a co-resident.

The following Inspection Protocols were used during this inspection:

Contenance Care
Housekeeping, Laundry and Maintenance Services
Infection Prevention and Control
Reporting and Complaints

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.