



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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système de santé
Direction de l'amélioration de la performance et de la
conformité

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Date(s) of inspection/Date de l'inspection August 17, 2010	Inspection No/ d'inspection 2010_138_2645_16Augg211256	Type of Inspection/Genre d'inspection Complaint O-000221
Licensee/Titulaire Hilltop Manor Nursing Home Limited, 82 Colonel By Crescent, Smith Falls, On, K7A 5B6 Fax (613) 269-4707		
Long-Term Care Home/Foyer de soins de longue durée Hilltop Manor Nursing Home, 1005 St Lawrence Street, PO Box 430, Merrickville, On K0G 1N0		
Name of Inspector(s)/Nom de l'inspecteur(s) Paula MacDonald (ID# 138)		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a complaint inspection.</p> <p>During the course of the inspection, the inspector spoke with: Members of the management team including the administrator, the director of care, RAI - coordinator/food service supervisor, the assisstant food service supervisor as well the resident.</p> <p>During the course of the inspection, the inspector reviewed the resident's health care record and observed the lunch meal service.</p> <p>The following Inspection Protocols were used in part during this inspection: Dining Observation Inspection Protocol Nutrition and Hydration Inspection Protocol</p> <p><input checked="" type="checkbox"/> There are no findings of Non-Compliance as a result of this inspection.</p>		

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
<i>M. O'Connell</i>	<i>Paula MacDonald</i>
Title:	Date of Report: (if different from date(s) of inspection).
<i>Sept 24/10</i>	<i>Sept 24, 2010</i>