

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Original Public Report

Report Issue Date: January 16, 2024	
Inspection Number: 2024-1407-0001	
Inspection Type: Complaint Critical Incident Follow up	
Licensee: St. Joseph's Care Group	
Long Term Care Home and City: Hogarth Riverview Manor, Thunder Bay	
Lead Inspector Shelley Murphy (684)	Inspector Digital Signature
Additional Inspector(s) Eva Namysl (000696) Justin McAuliffe (000698)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 8-11, 2024.

The following intake(s) were inspected:

- Intake related to resident care concerns;
- Intake related to a resident fall resulting in an injury;
- Intake related to responsive behaviours;
- Intake related to COVID-19 disease outbreak;
- Intake related to resident to resident physical abuse;
- Intake related to resident to resident physical abuse, and food production;
- Intake regarding resident care concerns; and

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- Intake related to transferring and positioning techniques.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2023-1407-0006 related to O. Reg. 246/22, s. 40 inspected by Eva Namysl (000696)

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Food, Nutrition and Hydration
- Infection Prevention and Control
- Responsive Behaviours
- Prevention of Abuse and Neglect
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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