

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**North District**

159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Public Report

**Report Issue Date:** December 23, 2024

**Inspection Number:** 2024-1407-0006

**Inspection Type:**

Proactive Compliance Inspection

**Licensee:** St. Joseph's Care Group

**Long Term Care Home and City:** Hogarth Riverview Manor, Thunder Bay

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 16-19, 23, 2024

The following intake(s) were inspected:

- Intake: #00133655 -
- Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management  
Resident Care and Support Services  
Medication Management  
Food, Nutrition and Hydration  
Residents' and Family Councils  
Infection Prevention and Control  
Safe and Secure Home  
Prevention of Abuse and Neglect  
Staffing, Training and Care Standards  
Quality Improvement  
Pain Management

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: CMOH and MOH

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 272**

CMOH and MOH

s. 272. Every licensee of a long-term care home shall ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed in the home.

The licensee failed to ensure that Alcohol Based Hand Rub (ABHR) in use in the home for hand hygiene was not expired as required by Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings, October 2024, issued by the Chief Medical Officer of Health.

**Sources:** Observations in the home.