



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
révisé le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

Bureau régional de services de London  
291, rue King, 4<sup>ème</sup> étage  
London ON N6B 1R8

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Telephone: 519-675-7680  
Facsimile: 519-675-7685

Téléphone: 519-675-7680  
Télécopieur: 519-675-7685

Licensee Copy/Copie du Titulaire  Public Copy/Copie Public

<b>Date of inspection/Date de l'inspection</b> June 7, 2011	<b>Inspection No/ d'inspection</b> 2011_105_9541_07Jun084620	<b>Type of Inspection/Genre d'inspection</b> L-000589 Critical Incident
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**Licensee/Titulaire**  
Corporation of County of Huron 77722 London Rd. R.R. 5 Clinton ON N0G1L0

**Long-Term Care Home/Foyer de soins de longue durée**  
Huronview HFA R.R 5 Clinton ON N0G 1L0

**Name of Inspector/Nom de l'inspecteur**  
June Osborn #105

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a critical incident inspection related to resident care.

During the course of the inspection, the inspector spoke with the administrator, the director of care, and the registered nurse.

During the course of the inspection, the inspector observed the 2 residents involved, interviewed the administrator, the director of care, and the registered nurse, reviewed the medical records of both residents, and reviewed the process the home uses to report Mandatory Reports, and training with respect to this reporting.

The following Inspection Protocols were used during this inspection: Responsive Behaviours, Prevention of Abuse, Neglect and Retaliation, and Training and Orientation.

Findings of Non-Compliance were found during this inspection. The following action was taken:  
2 WN



**NON- COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
DR – Director Referral/Régisseur envoyé  
CO – Compliance Order/Ordres de conformité  
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with LTCHA , 2007, S.O. c. 8, s. 24(1)2.  
A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:  
2) Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident.

**Findings:**  
1. The incident occurred on April 9, 2011 and was reported via critical incident report April 12, 2011; as evidenced by the Critical Incident Report M541-000007-11 and also by interview with the administrator who stated, "The report was late".

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**WN #2:** The Licensee has failed to comply with LTCHA, 2007, S.O. c.8, s. 76(2)4.  
Every licensee shall ensure that no person mentioned in subsection (1) performs their responsibilities before receiving training in the areas mentioned below:  
4. The duty under section 24 to make mandatory reports.

**Findings:**  
1. Staff have not been trained before performing their responsibilities, related to the duty to make mandatory reports under section 24. This is evidenced by the director of care stating "there would have been a letter but I can't produce it" and further stated "it would have gone to the RNs". On interview with the registered nurse she shared that the incidents all are reported within 24 hours.

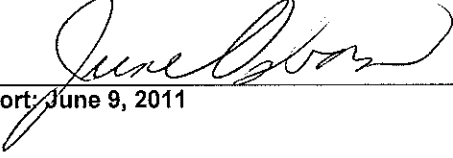
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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.  
Title: _____ Date: _____	Date of Report: June 9, 2011