



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévue le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

Division  
Performance Improvement and Compliance Branch  
Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la performance et de la  
conformité

London Service Area Office  
291 King Street, 4th Floor  
LONDON, ON, N6B-1R8  
Telephone: (519) 675-7680  
Facsimile: (519) 675-7685

Bureau régional de services de London  
291, rue King, 4iém étage  
LONDON, ON, N6B-1R8  
Téléphone: (519) 675-7680  
Télécopieur: (519) 675-7685

**Public Copy/Copie du public**

Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Oct 22, 23, 31, 2012	2012_183135_0008	Other

**Licensee/Titulaire de permis**

CORPORATION OF THE COUNTY OF HURON  
77722A London Rd, R R 5, CLINTON, ON, N0M-1L0

**Long-Term Care Home/Foyer de soins de longue durée**

HURONVIEW HOME FOR THE AGED  
R. R. #5, LOT 50, CON 1, MUNICIPALITY OF HURON EAST, CLINTON, ON, N0M-1L0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

BONNIE MACDONALD (135)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct an Other inspection.

During the course of the inspection, the inspector(s) spoke with Administrator, Assistant Administrator, Director of Care Huronlea, Assistant Director of Care, Registered Nurse, Registered Practical Nurse, 4 Personal Support Workers, Nutritional Care Manager, Resident Council President, 3 Activity Aides, 2 High School Co-Operative Students, Dietary Aide and 7 residents.

During the course of the inspection, the inspector(s) reviewed resident clinical records, policies and procedures, home's falls program, minutes of meetings, toured home areas, observed lunch service, partial AM. snack service in one home area and interviewed residents and staff.

Log # L-001572-12 London Service Area Office Initiated Inspection

The following Inspection Protocols were used during this inspection:

Dining Observation

Falls Prevention

Food Quality

Infection Prevention and Control



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévue le Loi de 2007 les  
foyers de soins de longue**

**Residents' Council**

**Safe and Secure Home**

**Findings of Non-Compliance were found during this inspection.**

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 72. Food production**

**Specifically failed to comply with the following subsections:**

- s. 72. (2) The food production system must, at a minimum, provide for,**  
(a) a 24-hour supply of perishable and a three-day supply of non-perishable foods;  
(b) a three-day supply of nutritional supplements, enteral or parenteral formulas as applicable;  
(c) standardized recipes and production sheets for all menus;  
(d) preparation of all menu items according to the planned menu;  
(e) menu substitutions that are comparable to the planned menu;  
(f) communication to residents and staff of any menu substitutions; and  
(g) documentation on the production sheet of any menu substitutions. O. Reg. 79/10, s. 72 (2).

**Findings/Faits saillants :**

1. During lunch service October 22, 2012, in the home's dining room the following menu items were not prepared as per the home's planned menu:

Puree Tomato Basil Salad, Minced Tomato Basil Salad and Puree Brownie. It was also noted during Am. Beverage service on the 300 Wing of the home, Pineapple juice was not available as per the planned menu.

In interview, the home's Nutritional Care Manager confirmed her expectation that all menu items are prepared for meals and snacks according to the planned menu. [O.Reg. 79/10, s. 72.(2)(d)]

**Issued on this 31st day of October, 2012**



Ministry of Health and  
Long-Term Care

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Ministère de la Santé et des  
Soins de longue durée

Rapport d'inspection  
prévue le Loi de 2007 les  
foyers de soins de longue

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*Bonnie Mac Donald*