

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: January 29, 2025

Inspection Number: 2025-1478-0001

Inspection Type:

Complaint

Licensee: Haliburton Highlands Health Services Corporation

Long Term Care Home and City: Hyland Crest, Minden

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 27- 29, 2025

The following intake(s) were inspected:

- One intake, which was related to water temperatures and responsive behaviours

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Safe and Secure Home
Responsive Behaviours

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings

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of non-compliance.