



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prevue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Hamilton Service Area Office  
119 King Street West, 11<sup>th</sup> Floor  
Hamilton, ON L8P 4Y7

Bureau régional de services de Hamilton  
119, rue King Ouest, 11<sup>ième</sup> étage  
Hamilton, ON L8P 4Y7

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
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Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
August 11, 2011	2011-150120-029	H-001427-11 Complaint

**Licensee/Titulaire**

Idlewyld Manor, 449 Sanatorium Road, Hamilton, ON L9C 2A7

**Long-Term Care Home/Foyer de soins de longue durée**

Idlewyld Manor, 449 Sanatorium Road, Hamilton, ON L9C 2A7

**Name of Inspector(s)/Nom de l'inspecteur(s)**

Bernadette Susnik, Long Term Care Homes Inspector – Environmental Health #120

**Inspection Summary / Sommaire d'inspection**

The purpose of this inspection was to follow up on a complaint.

During the course of the inspection, the above noted inspector spoke with the Administrator and Director of Care and reviewed all documents related to an identified resident and the critical incident report that was subsequently filed.

The following Inspection Protocol was used during this inspection:

- **Reporting and Complaints**

No findings of Non-Compliance were found during this inspection.

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

*B. Susnik*

Date of Report (if different from date(s) of inspection).

*Oct. 4/11*