



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
Division de la responsabilisation et de la performance du système de santé
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Table with 3 columns: Date(s) of inspection, Inspection No, Type of Inspection. Row 1: May 14, Jun 11, 18, 20, 21, 22, 27, 28, Aug 22, 23, 30, 2012; 2012_065169_0008; Complaint

Licensee/Titulaire de permis

IDLEWYLD MANOR
449 SANATORIUM ROAD, HAMILTON, ON, L9C-2A7

Long-Term Care Home/Foyer de soins de longue durée

IDLEWYLD MANOR
449 SANATORIUM ROAD, HAMILTON, ON, L9C-2A7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

YVONNE WALTON (169), MARILYN TONE (167)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Food Service Supervisor, dietary staff, residents and nursing staff.

During the course of the inspection, the inspector(s) conducted clinical review of health records, observation of meal service, review of relevant policies and procedures and review of food production systems. This report refers to the following complaints H-000130-12, H-001791-11, H-001661-11, H-00866-12. Non-compliance [O.Reg. 79/10 S72 (3) a. was issued in Inspection #2012_065169_0010, conducted on June 5, 2012, and is contained in the Report of that inspection.

The following Inspection Protocols were used during this inspection:

Continence Care and Bowel Management

Food Quality

Personal Support Services

Prevention of Abuse, Neglect and Retaliation

Findings of Non-Compliance were found during this inspection.



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NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Table with 2 columns: Legend and Legendé. Legend includes WN - Written Notification, VPC - Voluntary Plan of Correction, DR - Director Referral, CO - Compliance Order, WAO - Work and Activity Order. Legendé includes WN - Avis écrit, VPC - Plan de redressement volontaire, DR - Aiguillage au directeur, CO - Ordre de conformité, WAO - Ordres : travaux et activités. Below the legend, there are two paragraphs explaining non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) and the corresponding French text for the Loi de 2007 sur les foyers de soins de longue durée (LFSLD).

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care Specifically failed to comply with the following subsections:

s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).

Findings/Faits saillants :

1. The licensee has not ensured the care set out in Resident #929's plan of care was provided as specified in the plan of care, specifically the doctors orders. Resident #929 was identified at risk for constipation. The physician ordered the resident to receive specific interventions at specific times to prevent constipation. Resident #929 did not receive this as per their plan of care. This was confirmed by the documentation and the nursing staff.

Issued on this 30th day of August, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs
UWaefer