

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** February 13, 2025

**Inspection Number:** 2025-1561-0001

**Inspection Type:**

Critical Incident

**Licensee:** Corporation of the City of Brantford and the Corporation of the County of Brant

**Long Term Care Home and City:** John Noble Home, Brantford

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: February 7, 10 - 12, 2025

The following intakes were inspected:

- Intake: #00134899 - CIS: M544-000024-24 - Related to resident care and support services
- Intake: #00138608 - CIS: M544-000002-25 - Related to infection prevention and control

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure the implementation of any standard, or protocol issued by the Director with respect to infection prevention and control (IPAC).

Section 9.1 (f) of the IPAC Standard for Long-Term Care Homes (revised September 2023) states, the licensee shall ensure that Routine Practices and Additional Precautions are followed in the IPAC program. At minimum, Additional Precautions shall include additional Personal Protective Equipment (PPE) requirements including appropriate selection application, removal and disposal.

Specifically, a staff member did not wear the required PPE when providing care to a resident on additional precautions.

**Sources:** Observations, email communication with Public Health and interview with the IPAC Lead.