

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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 Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
29 October 2010	2010_127_1866_28Oct164052	Follow-Up (H-02391)
Licensee/Titulaire		
Revera Long Term Care Inc., 55 Standish Court, 8 th Floor, Mississauga ON L5R 4B2		
Long-Term Care Home/Foyer de soins de longue durée		
Kilean Lodge, 83 Main Street East, Grimsby ON		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127		
Inspection Summary / Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a follow up inspection regarding the following previously identified non-compliance:</p> <p>Follow-up Inspection - 26 January 2010 O2.1, O2.9 and O3.1</p> <p>During the course of the inspection, the inspector spoke with the executive director, environmental supervisor, registered staff and maintenance staff.</p> <p>During the course of the inspection, the inspector undertook a visual inspection of all areas of the home where previous non-compliance was identified and reviewed maintenance-related documentation.</p> <p>The following Inspection Protocols were used during this inspection:</p> <ul style="list-style-type: none"> • Accommodation Services – Housekeeping • Accommodation Services – Maintenance • Safe and Secure Home <p><input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>1 WN</p> <p>Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance.</p>		

NON-COMPLIANCE / Non-respectés
Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régleur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prevue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s. 90(2)(k):

The licensee shall ensure that procedures are developed and implemented to ensure that, if the home is not using a computerized system to monitor the water temperature, the water temperature is monitored once per shift in random locations where residents have access to hot water.

Findings:

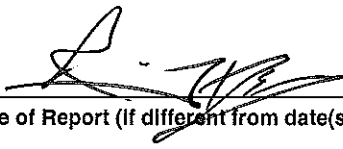
29 October 2010

Hot water temperature logs from night shift 01 August 2010 to night shift 29 October 2010 had 75 entries missing out of a possible 268. This accounted for approximately 28% of entries not recorded. No other documentation indicated the water temperature was monitored once per shift in random locations where residents have access to hot water.

Inspector ID #:

127

CORRECTED NON-COMPLIANCE / Non-respects à Corrigé				
REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
O2.1 , LTC Homes Program Manual now found in <i>LTCHA, 2007</i> , c.8. s. 5 and s. 15.(1)(c) and O. Reg. 79/10, s. 90(1)			Follow-up Inspection - 26 January 2010	127
O2.9 , LTC Homes Program Manual now found in <i>LTCHA, 2007</i> , c.8. s. 15.(1)(c) and O. Reg. 79/10, s. 90(1)			Follow-up Inspection - 26 January 2010	127
O3.1 , LTC Homes Program Manual now found in <i>LTCHA, 2007</i> , c.8. s. 15.(1)(a) and O. Reg. 79/10, s. 87(2)			Follow-up Inspection - 26 January 2010	127

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title:	Date:	 Date of Report (if different from date(s) of inspection). <i>13 December 2010</i>	