

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** November 21, 2025

**Inspection Number:** 2025-1003-0004

**Inspection Type:**  
Critical Incident

**Licensee:** King Nursing Home Limited

**Long Term Care Home and City:** King Nursing Home, Bolton

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 18 – 21, 2025

The following intake(s) were inspected:

-Intake: #00158932, CI# 0901-000005-25 related to infection prevention and control

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that

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the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

In accordance with Additional Requirement 5.6 under the IPAC Standard for Long-Term Care Homes (April 2022, revised September 2023), the licensee did not have a written policies and procedures in place to determine the frequency of surface cleaning and disinfection using a risk stratification approach. On November 20, 2025, the home provided the inspector with a Cleaning and disinfection schedules policy (#102, approved November 19, 2025), which outlined the procedure to determine the minimum cleaning frequency using a risk stratification approach.

**Sources:** Housekeeping routine log, cleaning and disinfection schedules policy, interview with staff

Date Remedy Implemented: November 20, 2025

**WRITTEN NOTIFICATION: Infection prevention and control program**

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (15) 2.**

Infection prevention and control program

s. 102 (15) Subject to subsection (16), every licensee of a long-term care home shall

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ensure that the infection prevention and control lead designated under this section works regularly in that position on site at the home for the following amount of time per week:

2. In a home with a licensed bed capacity of more than 69 beds but less than 200 beds, at least 26.25 hours per week.

In according to O. Reg. 246/22, s. 102 (15) 2, in a home with a licensed bed capacity of more than 69 beds but less than 200 beds, the licensee was required to have an infection prevention and control (IPAC) Lead work for at least 26.25 hours per week. However, the home confirmed the IPAC Lead only work 20 hours per week.

**Sources:** licensee certification, interview with staff