



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**  
**Division des foyers de soins de  
longue durée**  
**Inspection de soins de longue durée**

London Service Area Office  
130 Dufferin Avenue 4th floor  
LONDON ON N6A 5R2  
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**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

Bureau régional de services de  
London  
130 avenue Dufferin 4ème étage  
LONDON ON N6A 5R2  
Téléphone: (519) 873-1200  
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**Public Copy/Copie du public**

| <b>Report Date(s) /<br/>Date(s) du apport</b> | <b>Inspection No /<br/>No de l'inspection</b> | <b>Log # /<br/>Registre no</b> | <b>Type of Inspection /<br/>Genre d'inspection</b> |
|---|---|--------------------------------|--|
| May 20, 2016                                  | 2016_217137_0012                              | 015004-16                      | Critical Incident<br>System                        |

**Licensee/Titulaire de permis**

KINGSWAY NURSING HOMES LIMITED  
310 Queen Street East R.R. #6 ST. MARYS ON N4X 1C8

**Long-Term Care Home/Foyer de soins de longue durée**

KINGSWAY LODGE NURSING HOME  
310 QUEEN STREET EAST R.R. #6 ST. MARYS ON N4X 1C8

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MARIAN MACDONALD (137)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): May 19, 2016**

**A Critical Incident Inspection, # 2726-000004-16, was completed related to falls prevention.**

**During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care, a Registered Nurse, a Registered Practical Nurse and two Personal Support Workers.**

**The Inspector also reviewed an identified resident's clinical records, risk management reports, falls prevention program and staff education records, related to falls prevention.**

**The following Inspection Protocols were used during this inspection:  
Falls Prevention**

**During the course of this inspection, Non-Compliances were issued.**

**1 WN(s)  
1 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**



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**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Legendé**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 129. Safe storage of drugs**



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**Specifically failed to comply with the following:**

- s. 129. (1) Every licensee of a long-term care home shall ensure that,**  
**(a) drugs are stored in an area or a medication cart,**  
**(i) that is used exclusively for drugs and drug-related supplies,**  
**(ii) that is secure and locked,**  
**(iii) that protects the drugs from heat, light, humidity or other environmental conditions in order to maintain efficacy, and**  
**(iv) that complies with manufacturer's instructions for the storage of the drugs;**  
**and O. Reg. 79/10, s. 129 (1).**  
**(b) controlled substances are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart.** O. Reg. 79/10, s. 129 (1).

**Findings/Faits saillants :**

1. The licensee failed to ensure that drugs were stored in an area or medication cart that was secure and locked.

On an identified date, a medication cart was observed unlocked and unattended. An identified resident opened the top drawer of the medication cart and had direct access to the medications.

Inspector # 137 immediately notified the Registered Practical Nurse (RPN), as the medication cart was not within visual range of the RPN.

The RPN confirmed that the medication cart was to be locked, when unattended and not in use. [s. 129. (1) (a) (ii)]

***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2)  
the licensee is hereby requested to prepare a written plan of correction for  
achieving compliance to ensure that drugs are stored in an area or medication cart  
that is secure and locked, to be implemented voluntarily.***



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**Issued on this 27th day of June, 2016**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**