

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Feb 3, 2022	2022_931821_0003	016504-21	Critical Incident System

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**Licensee/Titulaire de permis**

Kingsway Nursing Homes Limited  
310 Queen Street East R.R. #6 St Marys ON N4X 1C8

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**Long-Term Care Home/Foyer de soins de longue durée**

Kingsway Lodge Nursing Home  
310 Queen Street East, R.R. #6 St Marys ON N4X 1C8

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

PETER HANNABERG (721821), ALI NASSER (523)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): February 1 and 2, 2022.**

**The following Critical Incident intakes were completed within this inspection:**

**Related to pain management:**

**Critical Incident Log #016504-21.**

**IPAC checklist version A1 was also completed at the time of the Critical Incident inspection.**

**During the course of the inspection, the inspector(s) spoke with the home's Administrator, the Director of Care, the Environmental Services Manager, a Registered Nurse, a Personal Support Worker, and a Housekeeper.**

**The Inspector(s) also conducted observations of staff-resident interactions and cleaning processes in the home. The Inspector(s) also reviewed clinical records, pertinent policies, and the Critical Incident report.**

**The following Inspection Protocols were used during this inspection:  
Infection Prevention and Control  
Pain**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 3rd day of February, 2022**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**