

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: May 23, 2024	
Inspection Number: 2024-1222-0002	
Inspection Type: Follow up	
Licensee: Kingsway Nursing Homes Limited	
Long Term Care Home and City: Kingsway Lodge Nursing Home, St Marys	
Lead Inspector Ali Nasser (523)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): May 22, 2024</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00112394, Follow-up for Compliance Order #001 from Inspection 2024-1222-0001 related to duty to protect from abuse.
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Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1222-0001 related to FLTCA, 2021, s. 24 (1) inspected by Ali Nasser (523)

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The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 12 (1) 2.

Doors in a home

s. 12 (1) Every licensee of a long-term care home shall ensure that the following rules are complied with:

2. All doors leading to secure outside areas that preclude exit by a resident, including balconies and terraces, must be equipped with locks to restrict unsupervised access to those areas by residents.

The licensee has failed to ensure that a door leading to a specific outside secure area was equipped with a lock to restrict unsupervised access by residents.

Observations during the inspection with the Administrator and Director of Operations showed a door leading to a secure outside area was not equipped with a lock to restrict unsupervised access by residents. The door was visible to the nursing station and no residents were observed nearby.

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The Administrator and Director of Operations said the door should have a lock to restrict unsupervised access by residents. The Director of Operations applied a combination lock to the door.

Sources: observations and staff interviews. [523]

Date Remedy Implemented: May 22, 2024

NC #002 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 19

Windows

s. 19. Every licensee of a long-term care home shall ensure that every window in the home that opens to the outdoors and is accessible to residents has a screen and cannot be opened more than 15 centimetres.

The licensee has failed to ensure that every window in the home that opened to the outdoors and was accessible to residents could not be opened more than 15 centimetres.

Rational and Summary

Observations during the inspection with The Administrator and Director of Operations showed windows in two specific rooms that could be opened more than 15 centimetres.

The Director of Operations informed inspector they fixed all windows limiting the windows to opening less than 15 centimetres. Inspector observed the windows in the specified rooms.

Sources: observations and staff interviews. [523]

Date Remedy Implemented: May 22, 2024