

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** April 27, 2026

**Inspection Number:** 2026-1222-0004

**Inspection Type:**

Proactive Compliance Inspection

**Licensee:** Kingsway Nursing Homes Limited

**Long Term Care Home and City:** Kingsway Lodge Nursing Home, St Marys

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: April 21 - 23, and 27, 2026.

The inspection occurred offsite on the following date: April 24, 2026.

The following intake was inspected:

-Intake: #00174584 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Medication Management

Restraints/Personal Assistance Services Devices (PASD) Management

## INSPECTION RESULTS

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## **WRITTEN NOTIFICATION: Requirements relating to restraining by a physical device**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 119 (1) 1.**

Requirements relating to restraining by a physical device

s. 119 (1) Every licensee of a long-term care home shall ensure that the following requirements are met with respect to the restraining of a resident by a physical device under section 35 of the Act or pursuant to the common law duty described in section 39 of the Act:

1. Staff apply the physical device in accordance with any manufacturer's instructions.

Staff did not apply a physical device used under section 35 of the Act to restrain a resident in accordance with the manufacturer's instructions.

**Sources:** observations of a resident, record review of a resident's health care records and the manufacturer's instructions for the device, and staff interviews.

## **WRITTEN NOTIFICATION: Requirements relating to restraining by a physical device**

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 119 (1) 3.**

Requirements relating to restraining by a physical device

s. 119 (1) Every licensee of a long-term care home shall ensure that the following requirements are met with respect to the restraining of a resident by a physical

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device under section 35 of the Act or pursuant to the common law duty described in section 39 of the Act:

3. The physical device is not altered except for routine adjustments in accordance with any manufacturer's instructions.

Staff altered a physical device used under section 35 of the Act to restrain a resident in a way that was not in accordance with the manufacturer's instructions.

**Sources:** observations of a resident, record review of a resident's health care records and the manufacturer's instructions for the device, and staff interviews.