



**Inspection Report  
under the Long-Term  
Care Homes Act, 2007**

**Rapport d'inspection  
prevue le Loi de 2007  
les foyers de soins de  
longue durée**

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
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Licensee Copy/Copie du Titulaire  Public Copy/Copie Public

Date(s) of Inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
September 7, 8, 9, 10, 13, 14, 2010	2010_109_9545_07Sep103504 2010_101_9545_07Sep101755	Complaint (log # T1157)
<b>Licensee/Titulaire</b>		
Toronto Long-Term Care Homes and Services 55 John Street, Toronto, ON. M5V 3C6 Long-Term Care Home/Foyer de soins de longue durée Kipling Acres - 2233 Kipling Avenue, Etobicoke, Ontario		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b>		
Susan Squires (109) and Amanda Williams (101)		

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection.  
During the course of the inspection, the inspector(s) spoke with: the Administrator, Assistant Administrator, Nurse Managers, frontline registered staff, personal care workers, Social Services Coordinator, Activation Manager and Food Service Manager.

During the course of the inspection, the inspector(s):  
Reviewed the health care records

The following Inspection Protocols were used in part or in whole during this inspection:  
Responsive Behaviours  
Skin and Wound  
Personal Support Services  
Resident Rights

Findings of Non-Compliance were found during this inspection. The following action was taken:

4 WN



**NON-COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
DR – Director Referral/Régleuseur envoyé  
CO – Compliance Order/Ordres de conformité  
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constitue un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

Inspector ID #: 109 & 101

**WN #1:** The Licensee has failed to comply with O.Reg 79/10 s. 50(2)(b)(i)  
**Every licensee of a long-term care home shall ensure that,**  
**(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure ulcers, skin tears or wounds,**  
**(i) receives a skin assessment by a member of the registered nursing staff, using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,**

**Findings:**  
1. A resident did not receive a skin assessment using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment.

Inspector ID #: 109 & 101

**WN #2:** The Licensee has failed to comply with O.Reg 79/10 s. 50(2)(b)(iii)  
**Every licensee of a long-term care home shall ensure that,**  
**(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure ulcers, skin tears or wounds,**  
**(iii) is assessed by a registered dietician who is a member of the staff of the home, and any changes made to the resident's plan of care relating to nutrition and hydration are implemented, and**

**Findings:**  
1. A resident who exhibited infected skin tears to the right arm was not assessed by the registered dietician.

Inspector ID #: 109 & 101

**WN #3:** The Licensee has failed to comply with LTCHA 2007, S.O. 2007, c.8 s.6(4)(a)  
**The licensee shall ensure that the staff and others involved in the different aspects of care of the resident collaborate with each other,**  
**(a) in the assessment of the resident so that their assessments are integrated and are consistent with and complement each other; and**



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<b>Findings:</b>	
1. There was no referral to the Registered Dietician following the identification of a skin tear with subsequent cellulitis infection.	
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<b>WN #4: The Licensee has failed to comply with O.Reg 79/10 s. 63</b> Every licensee of a long-term care home shall ensure that social workers or social service workers who provide services in the home are registered under the Social Work and Social Service Work Act, 1998.	
<b>Findings:</b>	
2. Social Workers are not registered under the Social Work and Social Service Work Act, 1998.	
Inspector ID #:	109 & 101

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
	<i>[Handwritten Signature]</i> (101) <i>[Handwritten Signature]</i> (109)
Title:	Date of Report (if different from date(s) of inspection). September 24, 2010
Date:	