Ontario

Inspection Report Under the
Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: June 6, 2025
Inspection Number: 2025-1562-0004
Inspection Type: Critical Incident
Licensee: City of Toronto
Long Term Care Home and City: Kipling Acres, Etobicoke

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 29-30, 2025 and June 2-6, 2025

The following intake(s) were inspected:

- Intakes Log #00139497/Critical Incident (CI) #M545-000011-25; Log #00142919/CI #M545-000027-25; Log #00144916/CI #M545-000030-25 - were all related to unwitnessed falls resulting in injury
- Intake Log #00143944/CI #M545-000029-25 - related to a witnessed fall resulting in injury

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: TRANSFERRING AND POSITIONING TECHNIQUES

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: O. Reg. 246/22, s. 40
Transferring and positioning techniques
s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

The licensee has failed to ensure that staff used safe transferring and positioning devices when they manually transferred a resident after a fall incident.

Sources: Home's records and staff interviews.