

**Ministry of Long-Term Care**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**Toronto District**5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002**Public Report****Report Issue Date:** June 6, 2025**Inspection Number:** 2025-1562-0005**Inspection Type:**

Complaint

**Licensee:** City of Toronto**Long Term Care Home and City:** Kipling Acres, Etobicoke**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): May 27, 28, 2025 and June 2-6, 2025

The following intake(s) were inspected:

- Intake: #00147704 - resident care related to potential skin and wound issues

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management

**INSPECTION RESULTS****WRITTEN NOTIFICATION: Plan of Care**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (4) (b)**

Plan of care

s. 6 (4) The licensee shall ensure that the staff and others involved in the different

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aspects of care of the resident collaborate with each other,  
(b) in the development and implementation of the plan of care so that the different aspects of care are integrated and are consistent with and complement each other.

The license has failed to ensure that the staff and others involved in the different aspects of care of a resident collaborated with each other in the development and implementation of the plan of care so that the different aspects of care were integrated and were consistent with and complemented each other.

A resident had a specific skin impairment. A treatment was prescribed and implemented for a specific duration. When the treatment was ineffective, the home did not send a referral to a professional with expertise in wounds, as per the home's policy.

**Sources:** Clinical records; home's policy Skin Care and Wound Prevention Management; and interviews with home's staff.