

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** February 26, 2025

**Inspection Number:** 2025-1495-0003

**Inspection Type:**

Other

**Licensee:** Knollcrest Lodge

**Long Term Care Home and City:** Knollcrest Lodge, Milverton

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 25, 26, 2025

The following intake(s) were inspected:

- Intake: #00139070 - Outstanding Emergency Planning Annual Attestation

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Attestation

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 270 (3)**

Attestation

s. 270 (3) The licensee shall ensure that the attestation is submitted annually to the

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Director.

The licensee has failed to ensure that the annual Emergency Planning Attestation form was submitted to the Director in 2024.

Source: Review of the attestation form, interview with Executive Director.