

**Inspection Report under the Long-Term Care Homes Act, 2007****Rapport d'inspection en vertu de la Loi de 2007 sur les foyers de soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**  
**Division des opérations relatives aux soins de longue durée**  
**Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
May 2, 2022	2022_899609_0007	005103-22	Critical Incident System

**Licensee/Titulaire de permis**

Kristus Darzs Latvian Home  
11290 Pine Valley Drive Woodbridge ON L4L 1A6

**Long-Term Care Home/Foyer de soins de longue durée**

Kristus Darzs Latvian Home  
11290 Pine Valley Drive Woodbridge ON L4L 1A6

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CHAD CAMPS (609)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): March 21-25, March 28-31 and April 1, 2022.**

**The following intake was inspected upon during this Critical Incident System (CIS) inspection:**

**-One intake related to an incident that caused an injury to a resident.**

**A Complaint inspection #2022\_899609\_0006 was conducted concurrently with this inspection.**

**During the course of the inspection, the inspector(s) spoke with residents and family of residents, the Administrator, Director of Care (DOC), Manager of Resident Assessment Instrument & Mandatory Programs, Environmental Services Manager, Nutrition Manager, Dietitian, Registered Nurses (RNs), Registered Practical Nurses (RPNs), Personal Support Workers (PSWs), Housekeepers, Scheduler and Screeners.**

**The Inspector(s) also conducted a daily tour of resident care areas, observed the provision of resident care and services, observed staff and resident interactions, observed infection control practices, reviewed relevant health care records, as well as licensee internal investigations, policies, procedures and programs.**

**The following Inspection Protocols were used during this inspection:  
Infection Prevention and Control  
Nutrition and Hydration**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**

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WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Légende**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



**Ministry of Long-Term  
Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère des Soins de longue  
durée**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Issued on this 6th day of May, 2022**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**