



Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch Toronto Service Area Office 5700 Yonge Street, 5th Floor Toronto ON M2M 4K5 Telephone: 1-866-311-8002 TorontoSAO.moh@ontario.ca

Amended Public Report (A1)

Report Issue Date	June 14, 2022			
Inspection Number	2022-1345-0001			
Inspection Type				
☐ Critical Incident Syste	em 🗆 Complaint		☐ Director Order Follow-up	
□ Proactive Inspection□ Other	□ SAO Initiated		☐ Post-occupancy	
Licensee Labdara Foundation				
Long-Term Care Home Labdara Lithuanian Nur	•			
Inspector who Amend Slavica Vucko (210)	ed	Inspector who Amended Digital Signature		
MODIFIED PUBLIC IN	ISPECTION REPOR	T SUMMARY		

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This Public inspection report has been revised to reflect Inspection Number 2022_1345_0001. The Follow up inspection was completed on June 7, 2022.

INSPECTION SUMMARY

The inspection occurred on the following date(s): June 6 and 7, 2022.

The following intake(s) were inspected:

 Intake # 005957-22 (Follow up related to Compliance Order (CO) #001 from inspection #2022_846665_0004 / 003231-22 regarding s. 5., CDD Apr 22, 2022.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance.

Legislative Refer	ence	Inspection #	Order #		r (ID) who d the order
LTCHA, 2007	s. 5.	2022_846665_0004	001	#210	



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The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control (IPAC)
- Safe and Secure Home

INSPECTION RESULTS

There were findings of non-compliance.

WRITTEN NOTIFICATION INFECTION PREVENTION AND CONTROL PROGRAM

NC#01 Written Notification pursuant to FLTCA, 2021, s. 154(1)1

Non-compliance with: O. Reg. 246/22 s. 102 (2)(b)

The licensee has failed to ensure that additional precautions and standards under the IPAC program were followed by staff, related to hand hygiene.

As per the Best Practices for Hand Hygiene in All Health Care Settings, 4th edition, issued April 2014, hand hygiene should be performed before initial patient/patient environment contact: Clean your hands when entering the room or cubicle and before touching the patient or any object or furniture in the patient's environment. This protects the patient and his/her environment from microorganisms carried on your hands from the hospital care environment (e.g., nursing station), other patients/environments, or from yourself.

Rationale and Summary

On a specified date, inspector observed in a common area a staff touched their mask and assisted two residents in wheelchairs with repositioning. The staff did not clean their hands before assisting both residents.

Sources: Observation, interview with staff.

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REVIEW/APPEAL INFORMATION

TAKE NOTICE

The Licensee has the right to request a review by the Director of this (these) Order(s) and/or this Notice of Administrative Penalty (AMP) in accordance with section 169 of the *Fixing Long-Term Care Act, 2021* (Act). The licensee can request that the Director stay this (these) Order(s) pending the review. If a licensee requests a review of an AMP, the requirement to pay is stayed until the disposition of the review.

Note: Under the Act, a re-inspection fee is not subject to a review by the Director or an appeal to the Health Services Appeal and Review Board (HSARB).

The request for review by the Director must be made in writing and be served on the Director within 28 days from the day the order or AMP was served on the licensee.





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The written request for review must include,

- (a) the portions of the order or AMP in respect of which the review is requested;
- (b) any submissions that the licensee wishes the Director to consider; and
- (c) an address for service for the licensee.

The written request for review must be served personally, by registered mail, email or commercial courier upon:

Director

c/o Appeals Coordinator Long-Term Care Inspections Branch Ministry of Long-Term Care 438 University Avenue, 8th floor

Toronto, ON M7A 1N3

email: MLTC.AppealsCoordinator@ontario.ca

If service is made by:

- registered mail, is deemed to be made on the fifth day after the day of mailing
- email, is deemed to be made on the following day, if the document was served after 4 p.m.
- commercial courier, is deemed to be made on the second business day after the commercial courier received the document

If the licensee is not served with a copy of the Director's decision within 28 days of receipt of the licensee's request for review, this(these) Order(s) is(are) and/or this AMP is deemed to be confirmed by the Director and, for the purposes of an appeal to HSARB, the Director is deemed to have served the licensee with a copy of that decision on the expiry of the 28-day period.

Pursuant to s. 170 of the Act, the licensee has the right to appeal any of the following to HSARB:

- An order made by the Director under sections 155 to 159 of the Act.
- An AMP issued by the Director under section 158 of the Act.
- The Director's review decision, issued under section 169 of the Act, with respect to an inspector's compliance order (s. 155) or AMP (s. 158).

HSARB is an independent tribunal not connected with the Ministry. They are established by legislation to review matters concerning health care services. If the licensee decides to request an appeal, the licensee must give a written notice of appeal within 28 days from the day the licensee was served with a copy of the order, AMP or Director's decision that is being appealed from. The appeal notice must be given to both HSARB and the Director:

Health Services Appeal and Review Board

Attention Registrar 151 Bloor Street West,9th Floor Toronto, ON M5S 1S4 **Director**

c/o Appeals Coordinator Long-Term Care Inspections Branch Ministry of Long-Term Care 438 University Avenue, 8th Floor Toronto, ON M7A 1N3

email: MLTC.AppealsCoordinator@ontario.ca

Upon receipt, the HSARB will acknowledge your notice of appeal and will provide instructions regarding the appeal and hearing process. A licensee may learn more about the HSARB on the website www.hsarb.on.ca.