



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection  
prévus le Loi de 2007 les  
foyers de soins de longue**

Health System Accountability and Performance  
Division  
Performance Improvement and Compliance Branch  
Division de la responsabilisation et de la  
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| Date(s) of inspection/Date(s) de l'inspection | Inspection No/ No de l'inspection | Type of Inspection/Genre d'inspection |
|---|-----------------------------------|---------------------------------------|
| Nov <sup>pre</sup> 15, 16, 18, 21, 2011       | 2011_099188_0030                  | Other                                 |

**Licensee/Titulaire de permis**

LADY DUNN HEALTH CENTRE  
17 Government Road, Box 179, Wawa, ON, P0S-1K0

**Long-Term Care Home/Foyer de soins de longue durée**

LADY DUNN HEALTH CENTRE  
17 Government Road, P.O. Box 179, Wawa, ON, P0S-1K0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MELISSA CHISHOLM (188)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct an Other inspection.

During the course of the inspection, the inspector(s) spoke with the Director of Care, Registered Nursing staff, the Activation Coordinator and residents.

During the course of the inspection, the inspector(s) conducted a walk through of resident care areas, observed resident-staff interactions, observed dining service and reviewed health care records.

The following Inspection Protocols were used during this inspection:

Residents' Council

Findings of Non-Compliance were found during this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

| Legend                             | Legendé                               |
|------------------------------------|---------------------------------------|
| WN – Written Notification          | WN – Avis écrit                       |
| VPC – Voluntary Plan of Correction | VPC – Plan de redressement volontaire |
| DR – Director Referral             | DR – Aiguillage au directeur          |
| CO – Compliance Order              | CO – Ordre de conformité              |
| WAO – Work and Activity Order      | WAO – Ordres : travaux et activités   |

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 56. Residents' Council**  
**Specifically failed to comply with the following subsections:**

**s. 56. (1) Every licensee of a long-term care home shall ensure that a Residents' Council is established in the home. 2007, c. 8, s. 56 (1).**

**Findings/Faits saillants :**

1. Inspector spoke with the Activation Coordinator, who identified that the home does not have a Residents' Council. The Activation Coordinator identified that the home does hold monthly resident/family meetings which residents and family members are encouraged to attend and minutes are available for those meetings, however no Residents' Council is currently established within the home. The licensee failed to ensure that a Residents' Council is established in the home. [LTCHA 2007, S.O. 2007, c.8, 56(1)]

Issued on this 21st day of November, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

