



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 3, 2012	2012_031194_0059	000780- 12,001530- 12	Complaint

**Licensee/Titulaire de permis**

**REGIONAL MUNICIPALITY OF DURHAM  
605 Rossland Road East, WHITBY, ON, L1N-6A3**

**Long-Term Care Home/Foyer de soins de longue durée**

**LAKEVIEW MANOR  
133 Main Street, P.O. Box 514, Beaverton, ON, L0K-1A0**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

**CHANTAL LAFRENIERE (194)**

**Inspection Summary/Résumé de l'inspection**



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The purpose of this inspection was to conduct a Complaint inspection. <sup>22</sup> 12-12-12

This inspection was conducted on the following date(s): November ~~23~~, 23, 26 & 27, 2012

No Inspection Protocols were completed during this inspection, Ad-hoc notes were used.

Two complaints were inspected during the visit, Log #000780-12 and #001530-12

During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care(DOC), Registered Practical Nurse(RPN), Environmental Service Manager(ESM), Social Worker(SC), and two residents

During the course of the inspection, the inspector(s) Reviewed the Clinical Health Record of two residents, licensee's investigation related to complaint, licensee's complaint log, relevant Policies, Minutes of Resident Council and observed the furniture in the lounge areas.

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 3rd day of December, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*Chantal Lapierre (194)*