



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
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London ON N6B 1R8

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Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

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<b>Date(s) of inspection/Date de l'inspection</b> May 4, 2011	<b>Inspection No/ d'inspection</b> 2011-155-2917-04May111607	<b>Type of Inspection/Genre d'inspection</b> L-000675 Critical Incident
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**Licensee/Titulaire**  
Devonshire Erin Mills Inc., 195 Dufferin Avenue, Suite 800, London, ON N6A 1K7

**Long-Term Care Home/Foyer de soins de longue durée**  
Lanark Heights Long Term Care Centre, 46 Lanark Crescent, Kitchener, ON N2N 2Z8

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Sharon Perry #155

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a critical incident inspection regarding abuse.

During the course of the inspection, the inspector spoke with: Regional Manager of Long Term Care, Acting Director of Care, Registered Practical Nurse, Personal Support Workers (PSW), and Residents.

During the course of the inspection, the inspector: reviewed the home's investigation reports regarding this critical incident; reviewed the home's abuse policy; and reviewed the clinical records of identified residents.

The following Inspection Protocols were used during this inspection:  
Prevention of Abuse, Neglect & Retaliation

There are no findings of Non-Compliance as a result of this inspection.



Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title:		Date of Report: (if different from date(s) of inspection).	
Date:		May 25, 2011	