

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8

Original Public Report

Report Issue Date: December 21, 2023	
Inspection Number: 2023-1401-0005	
Inspection Type: Critical Incident (CI)	
Licensee: Steeves & Rozema Enterprises Limited	
Long Term Care Home and City: Lanark Heights Long Term Care Centre, Kitchener	
Lead Inspector Katherine Adamski (#753)	Inspector Digital Signature
Additional Inspector(s) Yami Salam (#000688)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 18-20, 2023
<p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00097596 - related to an injury of unknown cause • Intake: #00099897 - related to falls prevention and management
<p>The following intakes were completed in this inspection:</p> <ul style="list-style-type: none"> • Intake: #00094113 - related to falls prevention and management

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.