



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
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London ON N6B 1R8

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291, rue King, 4^{ème} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
August 26, 2010	2010-155-2917-26Aug121048	Critical Incident (L-00590)

Licensee/Titulaire
Devonshire Erin Mills Inc., 195 Dufferin Avenue, Suite 800, London, ON N6K1K7

Long-Term Care Home/Foyer de soins de longue durée
Lanark Heights Long Term Care Centre, 46 Lanark Crescent, Kitchener, ON N2N 2Z8

Name of Inspector(s)/Nom de l'inspecteur(s)
Sharon Perry #155

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection.

During the course of the inspection, the inspector spoke with: Cate McLean, Administrator; PSWs; and Resident.

During the course of the inspection, the inspector reviewed clinical records, Home's complaint and investigation records regarding critical incident, and staff education on Abuse and Resident Rights.

The following Inspection Protocols were used in part or in whole during this inspection:
Prevention of Abuse and Neglect

There are no findings of Non-Compliance as a result of this inspection.


Findings of Non-Compliance were found during this inspection.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
			
Title:	Date:	Date of Report: (if different from date(s) of inspection).	
		Aug. 31, 2010	