

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559

Original Public Report

| Report Issue Date: July 25, 2023 | |
|---------------------------------------------------|-----------------------------|
| Inspection Number: 2023-1565-0004 | |
| Inspection Type: | |
| Complaint | |
| Critical Incident System | |
| | |
| Licensee: The Corporation of the County of Lanark | |
| Long Term Care Home and City: Lanark Lodge, Perth | |
| Lead Inspector | Inspector Digital Signature |
| Polly Gray-Pattemore (740790) | |
| | |
| Additional Inspector(s) | |
| Saba Wardak (000732) | |
| Martin Orr (000747) | |
| | |

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 20-27, 2023

The following intake(s) were completed in this complaint inspection:

• Intake: #00086740 was related to concerns with the resident care plan; nutrition and hydration; and alleged neglect.

The following intake(s) were completed in this Critical Incident (CI) inspection:

- Intake: #00088335/CI#M548-000028-23 was related to an injury.
- Intake: #00089146/CI#548-000029-23 was related to a fall with injury.
- Intake: #00089263/CI#M548-000031-23 was related to a missing/unaccounted controlled substance.

The following Inspection Protocols were used during this inspection:

Medication Management



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Food, Nutrition and Hydration Infection Prevention and Control Prevention of Abuse and Neglect Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Security of drug supply.

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 139 3.

The licensee has failed to ensure a monthly audit shall be undertaken of the daily count sheets of controlled substances to determine if there are any discrepancies and that immediate action is taken if any discrepancies are discovered.

Rationale and Summary:

A record review showed that the monthly audits of the daily count sheets of controlled substances were not completed January, February and March of 2023.

A review of the licensee's pharmacy MediSystem policy and procedure, indicates once per month the staff performs an audit of the Narcotic and Controlled Substances Administration Records to determine if there are any discrepancies and any discrepancies must be reported to the Director of Nursing/Care as soon as they are discovered.

During an interview with the ADOC, they confirmed Registered Nurses are responsible to undertake a monthly audit of the daily count sheets of controlled substances to determine if there are any discrepancies and immediate action taken if any discrepancies are discovered, and audit done once a month at the end of the month.

Sources: MediSystem Policy and Procedures: Manual for MediSystem Serviced Homes, updated June 2022, page 52; Medisystem 2023 Monthly Narcotic and Controlled Substances Audit of Count Sheets, Lanark Lodge; and interview with ADOC. [740790]