

# Inspection Report Under the Fixing Long-Term Care Act, 2021

### **Ministry of Long-Term Care**

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **Ottawa District**

347 Preston Street, Suite 410 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559

## **Public Report**

Report Issue Date: April 29, 2025

**Inspection Number**: 2025-1565-0004

**Inspection Type:** 

Complaint

Critical Incident

**Licensee:** The Corporation of the County of Lanark

Long Term Care Home and City: Lanark Lodge, Perth

## **INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): April 23, 24, 29, 2025. The inspection occurred offsite on the following date(s): April 28, 2025.

The following Critical Incident (CI) intake(s) were inspected:

- Intake: #00143254 related to an infectious disease outbreak.
- Intake: #00144880 related to fall of a resident resulting in injury.

The following complaint intake was inspected:

• Intake #00145172 related to authorization for admission to a home.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control Falls Prevention and Management Admission, Absences and Discharge

## **INSPECTION RESULTS**



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### **Non-Compliance Remedied**

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: FLTCA, 2021, s. 51 (9) (d)

Authorization for admission to a home

s. 51 (9) If the licensee withholds approval for admission, the licensee shall give to persons described in subsection (10) a written notice setting out, (d) contact information for the Director.

The licensee has failed to comply with FLTCA 2021, s. 51 (9) (d), by not including the Director's contact information on a withholding of admission approval letter authored on a date in November 2024, by the LTCH staff that was sent to an applicant's representative and the appropriate Ontario Health at Home placement coordinator.

Sources: Applicant's withholding of admission approval letter, and interview with staff.

Staff of the LTCH updated the withholding of bed application letter template to include the contact information for the Director prior to the conclusion of the inspection.

Date Remedy Implemented: April 29, 2025