

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch North District 159 Cedar St, Suite 403 Sudbury, ON, P3E 6A5 Telephone: (800) 663-6965

Report Issue Date: October 6, 2023
Inspection Number: 2023-1320-0006
Inspection Type:
Complaint
Critical Incident

Licensee: Orillia Long Term Care Centre Inc.
Long Term Care Home and City: Leacock Care Centre, Orillia
Lead Inspector
Charlotte Scott (000695)

Additional Inspector(s)
Shelley Murphy (684)

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 25-28, 2023

The following intake(s) were inspected:

- One intake related to alleged neglect of a resident by staff;
- One complaint related to alleged abuse of a resident by staff;
- One intake related to alleged abuse of a resident by staff;
- One intake related to an environmental hazard.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control Safe and Secure Home Prevention of Abuse and Neglect



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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.