



Ministry of Health and  
Long-Term Care

Ministère de la Santé et des  
Soins de longue durée

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée

Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch

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Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Aug 8, 2013	2013_109153_0017	T-138-13, T- 322-13	Critical Incident System

**Licensee/Titulaire de permis**

ORILLIA LONG TERM CARE CENTRE INC.  
689 YONGE STREET, MIDLAND, ON, L4R-2E1

**Long-Term Care Home/Foyer de soins de longue durée**

LEACOCK CARE CENTRE  
25 MUSEUM DRIVE, ORILLIA, ON, L3V-7T9

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

LYNN PARSONS (153)

**Inspection Summary/Résumé de l'inspection**



The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): July 4, 5, 8, 9, 18, 2013.

During the course of the inspection, the inspector(s) spoke with Director of Care (DOC), Co-Director of Care, Staff Educator, Registered Practical Nurses(RPNs), Personal Support Workers, Resident and Family.

During the course of the inspection, the inspector(s) reviewed clinical health records, staff schedules, training records and home policies related to Responsive Behaviors and Abuse.

PLEASE NOTE: One non-compliance was found related to Licensee's failure to ensure clear directions on the written plan of care.

This non-compliance LTCHA s.6(1)c was issued in Inspection # 2013\_109153\_0018, conducted July 4, 2013, and is contained in the Report of that Inspection.

The following Inspection Protocols were used during this inspection:  
Dignity, Choice and Privacy  
Responsive Behaviours

~~There are no findings of Non-Compliance as a result of this inspection~~ LP.

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 12th day of August, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

*Lynn Parsons*