



Ministry of Health and  
Long-Term Care

Ministère de la Santé et des Soins  
de longue durée

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée

Long-Term Care Homes Division  
Long-Term Care Inspections Branch

Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée

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## Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Mar 5, 2019	2019_777731_0007	002959-18, 003242-18, 008111-18, 009436-18, 009639-18, 010740-18, 010809-18, 012818-18, 017572-18, 019568-18, 022997-18, 023277-18, 024725-18, 032639-18, 004324-19	Critical Incident System

### Licensee/Titulaire de permis

Meritas Care Corporation  
567 Victoria Avenue WINDSOR ON N9A 4N1

### Long-Term Care Home/Foyer de soins de longue durée

Franklin Gardens Long Term Care Home  
24 Franklin Road LEAMINGTON ON N8H 4B7

### Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

KRISTEN MURRAY (731), AMBERLY KERR (435), HELENE DESABRAIS (615),  
MEAGAN MCGREGOR (721)

## Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.



**This inspection was conducted on the following date(s): February 25, 26, 27, and 28, 2019.**

**The following Critical Incident intakes were completed within this inspection:**

**Related to falls prevention**

**Critical Incident Log #023277-18 / CI 2602-000037-18  
Critical Incident Log #010740-18 / CI 2602-000026-18  
Critical Incident Log #019568-18 / CI 2602-000033-18  
Critical Incident Log #024725-18 / CI 2602-000038-18  
Critical Incident Log #009436-18 / CI 2602-000020-18  
Critical Incident Log #010809-18 / CI 2602-000024-18 / CI 2602-000025-18  
Critical Incident Log #009639-18 / CI 2602-000022-18  
Critical Incident Log #017572-18 / CI 2602-000031-18  
Critical Incident Log #004324-19 / CI 2602-000008-19 / CI 2602-000009-19**

**Related to the prevention of abuse and neglect**

**Critical Incident Log #008111-18 / CI 2602-000013-18  
Critical Incident Log #022997-18 / CI 2602-000036-18  
Critical Incident Log #012818-18 / CI 2602-000028-18  
Critical Incident Log #002959-18 / CI 2602-000006-18  
Critical Incident Log #003242-18 / CI 2602-000007-18**

**Related to medication administration**

**Critical Incident Log #032639-18 / CI 2602-000047-18**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care (DOC), the Assistant Director of Care (ADOC), Registered Nurses (RNs), Registered Practical Nurses (RPNs), Personal Support Workers (PSWs), and residents.**

**The inspectors also observed residents and the care provided to them, observed resident rooms and common areas, reviewed health care records and plans of care for identified residents.**

**The following Inspection Protocols were used during this inspection:**



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**Falls Prevention  
Medication  
Prevention of Abuse, Neglect and Retaliation  
Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 8th day of March, 2019

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



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**Original report signed by the inspector.**