



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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130 Dufferin Avenue 4th floor  
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LONDON ON N6A 5R2  
Téléphone: (519) 873-1200  
Télécopieur: (519) 873-1300

**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Oct 12, 2016	2016_457630_0034	020544-16, 024518-16, 026635-16	Complaint

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**Licensee/Titulaire de permis**

CORPORATION OF THE COUNTY OF GREY  
595 9th Avenue East OWEN SOUND ON N4K 3E3

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**Long-Term Care Home/Foyer de soins de longue durée**

LEE MANOR HOME  
875 SIXTH STREET EAST OWEN SOUND ON N4K 5W5

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

AMIE GIBBS-WARD (630)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): October 4, 2016.**

**The following Complaint inspections were conducted:  
024518-16/IL-46116-LO – related to resident's bill of rights;  
020544-16/IL-45696-LO – related to resident's bill or rights.**

**The following Critical Incident inspection was conducted at the same time as this  
Complaint inspection:  
026635-16/CI M549-000008-16 – related to alleged staff to resident abuse.**

**During the course of the inspection, the inspector(s) spoke with the Administrator,  
the Assistant Director of Care, one Social Worker, one Registered Nurse (RN), one  
Personal Support Workers (PSW), two family members and one resident.**

**The inspectors also observed an identified resident, the care provided to them and  
their room; reviewed health care records and the plan of care for an identified  
resident; reviewed policies and procedures of the home; and reviewed relevant  
correspondence and care conference notes.**

**The following Inspection Protocols were used during this inspection:  
Dignity, Choice and Privacy  
Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 14th day of October, 2016

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**