



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des Soins
de longue durée**

**Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jan 30, 2019	2019_773155_0001	000495-19	Complaint

Licensee/Titulaire de permis

Corporation of the County of Grey
595 9th Avenue East OWEN SOUND ON N4K 3E3

Long-Term Care Home/Foyer de soins de longue durée

Lee Manor Home
875 Sixth Street East OWEN SOUND ON N4K 5W5

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

SHARON PERRY (155)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): January 9, 10, 11 and 28, 2019.

This inspection was completed as an off-site inspection.

Log 000495-19 was a complaint related to the licensee withholding approval for admission to their home.

During the course of the inspection, the inspector(s) spoke with the Director of Care.

During this inspection the inspector also reviewed clinical records and the home's wait list.

Ad-hoc notes were used during this inspection.

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 44.
Authorization for admission to a home**



Specifically failed to comply with the following:

s. 44. (7) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 43 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,

(a) the home lacks the physical facilities necessary to meet the applicant's care requirements; 2007, c. 8, s. 44. (7).

(b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements; or 2007, c. 8, s. 44. (7).

(c) circumstances exist which are provided for in the regulations as being a ground for withholding approval. 2007, c. 8, s. 44. (7).

Findings/Faits saillants :

1. The licensee failed to ensure that they reviewed assessments and information and approved the applicant's admission to the home unless,
- (a) The home lacked the physical facilities necessary to meet the applicant's care requirements
 - (b) The staff of the home lacked the nursing expertise necessary to meet the applicant's care requirements; or
 - (c) Circumstances existed which were provided for in the regulations as being a ground for withholding approval.

A complaint was received by the Ministry of Health and Long-Term Care regarding resident #001 being refused admission to the home.

Record review showed that on an identified date, a letter was written by Director of Care #100 that stated they had received the application of admission for resident #001 but unfortunately they were unable to accept the application.

During an interview with Director of Care #100 they shared that they did refuse resident #001's application for the reasons identified in the letter. They shared that they considered the residents that were currently in the home and felt that they could not accept resident #001 as they could not continue to provide the safety and security to resident #001 and others. Director of Care #100 also shared that they have reviewed resident #001's updated application and the resident has been accepted to the home and was currently on the wait list.

The licensee failed to ensure that they reviewed assessments and information and approved resident #001's admission to the home unless,

- (a) The home lacked the physical facilities necessary to meet the applicant's care requirements
- (b) The staff of the home lacked the nursing expertise necessary to meet the applicant's care requirements; or
- (c) Circumstances existed which were provided for in the regulations as being a ground for withholding approval. [s. 44. (7)]



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Issued on this 30th day of January, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.