Ontario

Inspection Report Under the
Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: October 17, 2023	
Inspection Number: 2023-1395-0004	
Inspection Type: Critical Incident	
Licensee: 2063415 Ontario Limited as General Partner of 2063415 Investment LP	
Long Term Care Home and City: Maple Grove Community, Brampton	
Lead Inspector Kailee Bercowski (000734)	**Inspector Digital Signature** Kailee Bercowski Digitally signed by Kailee Bercowski Date: 2023.10.17 15:19:49 -04'00'
Additional Inspector(s) Craig Michie (000690)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 10-13, & 16, 2023

The following intake(s) were inspected:

- Intake: #00091761, CI #2911-000023-23 related to a resident's fall.
- Intake: #00093769, CI #2911-000028-23 related to resident care during meal service.

Inspector Kristen Owen #741123 was present during this inspection.

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration
Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: FLTCA, 2021, s. 6 (10) (b)

The licensee failed to ensure that a resident's plan of care was revised when their care needs changed.

Rationale and Summary
A Registered Nurse (RN) said frontline staff would refer to residents' care plans to determine what assistance to provide at mealtime.

A resident's plan of care was not revised until six days after their needs changed, when it was also updated with their increased risk of choking.

When the resident's plan of care was not revised to reflect their changed assistance needs, they were at risk to receive insufficient mealtime assistance.

Sources: Interviews with staff; Resident's clinical records, and a critical incident report.
[000734]